Application for Blue Shield of California Medicare Supplement plans



Hei	e's how to apply						
1	Provide ALL requested information and	d print clearly in a	all capital l	etters in bl	ack ink.	,	
2	Sign and date in all places indicated.						
3	Within 30 days of your signature date Fax: (844) 266-1850 Email: msin Mail: Medicare Supplement Installat P.O. Box 3008 Lodi, CA 95241-1912	istall@blueshield		ted applica	ation to:		
4	It is required that a signed copy of this application with all other important Bl						copy of this
	u are a current member interested in tra Ilment period or to a richer benefit plan					al or lesser val	ue outside your
	r F Extra is only available to applica licare benefits due to disability bef			before Ja	anuary 1, 2	020, or first b	ecame eligible for
Per	sonal information	•					
First	name	Middle initial	Last name	Э			
Hom	e address						
City					State	ZIP	
Phor	le number (c	optional) Landline Cell	Alternate	phone nur	nber (optior	nal)	(optional) Landline Cell
Ema	il address (Required for electronic comr	munications)				Communicati Electroni	ion preference ic
	paperless! Please watch for an email wanning and access you					count, custom	nize your
and by pl	ee that Blue Shield and its affiliated enwellness programs available to me, and none or text to the numbers I have listers apply. Yes Nocipation is voluntary and you can opt-or	d other promotion d on this form, us	nal informa sing an auto	tion that m o-dialer or	ay benefit r artificial or	me and my dep prerecorded vo	pendents, including pice; standard data
	ing address (if different from above)						
City					State	ZIP	
Billir	ng address (if different from above)					I	
City					State	ZIP	
Gend			Date of b	irth	<u>I</u>	I	
	☐ Female ☐ Non-binary		Month	Day	Year		

Medicare Beneficiary Identification (MBI) number	
I'm entitled to: Hospital (Part A) effective date	Medicare (Part B) effective date
Month Day Year	Month Day Year
Please check the plan type you are applying for: A FExtra G G Extra N G Inspire*	Requested effective date: The 1st day of Month Year
-	Month Year
Language preference English Spanish Chinese Other	
Are you currently a Blue Shield of California member? Yes No	If Yes, please provide member ID number
Household Savings Program ¹	
plan (including any dental plans), you may be eligible for a 7 both members are enrolled in the same eligible plan. I addresses. Tobacco users are not eligible for the Household	ng for, the same Blue Shield Medicare Supplement plan that you
Name	
Medicare Beneficiary Identification (MBI) number	
Blue Shield Medicare Supplement plan member ID (if availal	ole)
Please provide other household member's authorization to caprimary subscriber's agreement for the Household Savings P	ancel their separate Blue Shield contract and enroll under the rogram by having the other household member sign below:
Signature of individual listed above:	Date:
Each individual must complete their own application new enrollees or existing enrollees, the subscriber is determ the existing member already enrolled on the requested plan responsible for payment of dues/premiums to Blue Shield ar When enrolled under the Household Savings Program, Blue Shousehold member enrolled on the plan. Billing information at the plan when calling Customer Care.	if not already a current member. If both members are either ined based on which application is enrolled first. Otherwise,
Dental PPO plans	
Dental plans for Medicare Supplement plan members Please see the page on blueshieldca.com/MedSuppDent	
To sign up for Blue Shield dental coverage, select a plan belo Dental plan options (check one): Dental PPO 1000	ow: Dental PPO 1500 No dental plan
You can save \$3 each month for the first six months on your you enroll in any Blue Shield Medicare Supplement plan. ¹	dental plan rates if you enroll in a dental plan at the same time
Conditions of coverage	
 Dental benefits aren't subject to health plan deductible re If your dental coverage is cancelled for any reason (by you have to wait six months to reapply. 	equirements. u or by Blue Shield), you may apply for reenrollment, but you will
****	Medicare Supplement plans under this program/service are passed

^{*} Plan G Inspire is available in select counties. Please see your Summary of Benefits for eligible counties.

Current insurance coverage information (required for all submissions)

If you lost or are losing other health insurance coverage and received a notice from your prior insurer saying you were eligible for guaranteed issue of a Medicare Supplement insurance contract, or that you had certain rights to buy such a contract, you may be eligible for guaranteed acceptance in one or more of our Medicare Supplement plans. The Blue Shield Guaranteed Acceptance Guide describes the different situations in which you may be eligible for guaranteed issue of a Medicare Supplement plan. It is important to note that the time period of eligibility for guaranteed issuance may vary by situation, and you must apply within this time period to be eligible for guaranteed acceptance.

l be	lieve I qualify for	guaranteed acceptance based on situation number
Blue	Shield Guaranteed	for guaranteed acceptance, please write the number of the qualifying situation, as described in the Acceptance Guide included in the enrollment kit or visit blueshieldca.com/medicareoptions , in the ch proof of prior coverage as a separate sheet, and sign and date the sheet.
		ed acceptance under situation No. 2 on the Blue Shield Guaranteed Acceptance Guide, please complete ent of Coverage form on the next page and submit with your completed enrollment application.
		y of the front and back of your current carrier ID card. Please also include a copy of the
		r insurer with your application. estions to the best of your knowledge. (Please mark Yes or No below with an X.)
1	Yes No	a. Did you turn 65 years of age in the last six months?
•	Yes No	b. Did you enroll in Medicare Part B in the last six months?
	103 110	c. If Yes, what is the effective date?
2	☐ Yes ☐ No	Are you covered for medical assistance through California's Medi-Cal program? NOTE TO APPLICANT: If you have a share of cost under the Medi-Cal program, please answer NO to this question.
	If Yes, ☐ Yes ☐ No	a. Will Medi-Cal pay your premiums for this Medicare Supplement plan contract?
	Yes No	b. Do you receive benefits from Medi-Cal OTHER THAN payments toward your Medicare Part B premium?
3	Yes No	a. Have you had coverage from any Medicare plan other than Original Medicare within the past 63 days (for example, a Medicare Advantage plan or a Medicare HMO or PPO)? If yes, fill in your start and end dates below. If you are still covered under this plan, leave the "END" blank. Start Carrier name: Plan type: End Reason for coverage ending:
	If Yes, Yes No	b. If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement plan contract?
	☐ Yes ☐ No	c. Was this your first time in this type of Medicare plan?
	☐ Yes ☐ No	d. Did you drop a Medicare Supplement plan contract to enroll in the Medicare plan?
4	Yes No	a. Do you have another Medicare Supplement plan policy or certificate or contract in force?b. If so, with what company?What plan do you have?
	Yes No	c. If so, do you intend to replace your current Medicare Supplement plan policy or certificate with this contract? If you answered yes, please complete the notice on the next page.
5	Yes No	Have you had coverage under any other health insurance within the past 63 days (for example, an employer, union, or individual plan)? a. If so, what companies and what kind of policy? Carrier name: Carrier phone No.: Plan type: Current ID No.: b. What are your dates of coverage under the other policy? (If you are still covered under this plan, leave the "END" blank.) Start End
6	☐ Yes ☐ No	Are you under age 65?
	If Yes, ☐ Yes ☐ No	a. Do you have end-stage renal disease?

You may contact the California Health Insurance Counseling and Advocacy Program (HICAP) for guidance, HICAP provides health insurance counseling for California senior citizens. Call HICAP toll-free at (800) 434-0222 for a referral to your local HICAP office. HICAP is a service provided free of charge by the state of California.

A rate guide is available that compares the policies sold by different insurers. You can obtain a copy of this rate quide by calling the Department of Managed Health Care's consumer toll-free telephone number (1-888-466-2219). by calling the Health Insurance Counseling and Advocacy Program (HICAP) toll-free telephone number (1-800-434-0222), or by accessing the Department of Managed Health Care's website (www.dmhc.ca.gov).

Notice to applicant regarding replacement of medicare supplement or medicare advantage coverage

According to question four on the previous page, you intend to lapse or otherwise terminate an existing Medicare Supplement policy or contract or Medicare Advantage plan and replace it with a contract to be issued by Blue Shield. Your contract to be issued by Blue Shield will provide 30 days within which you may decide without cost whether you desire to keep the contract. You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. Terminate your present policy or plan contract only if, after due consideration, you find that purchase of this Medicare Supplement coverage is a wise decision.

3

Stat	ement to applicant by plan, solicitor, solicitor firm or other representative:
1	I have reviewed your current medical or health coverage. To the best of my knowledge, the replacement of coverage involved in this transaction does not duplicate coverage or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement contract is being purchased for the following reason (check one): Additional benefits No change in benefits, but lower premiums or charges Fewer benefits and lower premiums or charges Plan has outpatient prescription drug coverage and applicant is enrolled in Medicare Part D Disenrollment from a Medicare Advantage plan. Reasons for disenrollment:
2	If the issuer of the Medicare supplement contract being applied for does not impose, or is otherwise prohibited from
	imposing, preexisting condition limitations, please skip to statement 3 below. Health conditions that you may presently have (preexisting conditions) may not be immediately or fully covered under the new contract. This could result in denial or delay of a claim for benefits under the new contract, whereas a similar claim might have been payable under your present contract.
3	State law provides that your replacement Medicare Supplement contract may not contain new preexisting conditions, waiting periods, elimination periods, or probationary periods. The plan will waive any time periods applicable to preexisting conditions, waiting periods, elimination periods or probationary periods in the new coverage for similar benefits to the extent that time was spent (depleted) under the original contract.
4	If you still wish to terminate your present policy or contract and replace it with new coverage, be certain to truthfully and completely answer any and all questions on the application concerning your medical and health history. Failure to include all material medical information on an application requesting that information may provide a basis for the plan to deny any future claims and to refund your prepaid or periodic payment as though your contract had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.
5	Do not cancel your present Medicare Supplement coverage until you have received your new contract and are sure you want to keep it.
Teri	ms, conditions, and authorizations
	rmation regarding Medicare Supplement plan coverage: Before you apply, it's important that you read the following mation, then sign and date at the end of this application.
1	You do not need more than one Medicare Supplement plan policy or contract.
2	If you purchase this contract, you may want to evaluate your existing health coverage to decide if you need multiple coverage.

You may be eligible for benefits under Medi-Cal or Medicaid, and may not need a Medicare Supplement plan contract.

- If after purchasing this contract you become eligible for Medi-Cal, the benefits and premiums under your Medicare Supplement plan contract can be suspended, if requested, during your entitlement to benefits under Medi-Cal or Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medi-Cal or Medicaid. If you are no longer entitled to Medi-Cal or Medicaid, your suspended Medicare Supplement plan contract (or if that is no longer available, a substantially equivalent contract) will be reinstituted if requested within 90 days of losing Medi-Cal or Medicaid eligibility. If the Medicare Supplement plan contract provided coverage for outpatient prescription drugs, and you enrolled in Medicare Part D while your contract was suspended, the reinstituted contract will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for, and have enrolled in, a Medicare Supplement plan contract by reason of disability, and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement plan contract can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement plan contract under these circumstances and later lose your employer or union-based group health plan, your suspended Medicare Supplement plan contract (or if that is no longer available, a substantially equivalent contract) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement plan contract provided coverage for outpatient prescription drugs, and you enrolled in Medicare Part D while your contract was suspended, the reinstituted contract will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services are available in California to provide advice concerning your purchase of Medicare Supplement plan coverage and concerning medical assistance through the Medi-Cal program, including your benefits as a qualified Medicare beneficiary (QMB) and a specified low-income Medicare beneficiary (SLMB). You may obtain information regarding counseling services from the State Department of Aging.
- Receiving materials and communications electronically versus print: You may receive required benefit plan and coverage-related materials and communications via email and/or the Blue Shield website blueshieldca.com, as applicable.

 Obtaining a document electronically will confirm your consent to electronic delivery. You also have the right to obtain printed, mailed materials at any time and at no expense to you. To receive printed materials in the mail, to opt out of email communications, please call **(800) 248-2341 TTY: 711** 8 a.m. 8 p.m., seven days a week, year-round..

Conditions of membership

- I understand this application and the Statement of Health, if applicable, together with the *Evidence of Coverage and Health Service Agreement* and any endorsements, appendices, and attachments thereto, will collectively constitute the entire agreement for coverage.
- 2 I will not receive coverage from Blue Shield unless Blue Shield's Underwriting Department approves this application.
 Blue Shield is not liable for bills incurred before the effective date of coverage.
- 3 Only Blue Shield can approve this application. I understand that any insurance agent, broker, or sales representative cannot grant approval, change terms, or waive requirements.
- I acknowledge receipt of the ◆ Summary of Benefits ◆ Rate table ◆ The Guide to Health Insurance for People with Medicare ◆ a copy of this application. With my signature below, I represent that the information provided in this application is complete and accurate to the best of my knowledge, and I understand and agree to the terms and conditions of coverage, the Household Savings Program, and the authorizations I have provided. I have read the Summary of Benefits and the terms, conditions, and authorizations set forth above. I certify that I meet the eligibility requirements set forth in the Summary of Benefits. I alone am responsible for the accuracy and completeness of this application and have answered all questions to the best of my knowledge and belief. I understand that I will not be eligible for coverage if any information is false or incomplete, and that coverage may be revoked based on such finding.

	Applicant's signature	Date	1
7			7

Producer information (for producer use only, if applicable):

A producer who assists an applicant or applicants in submitting an application to a health plan or insurer has a duty to assist the applicant(s) in providing answers to health questions accurately and completely.

This attestation must be completed by the producer and submitted with each Blue Shield Medicare Supplement plan application. This form is available for use with Medicare Supplement plan applications not containing a producer attestation with these questions and shall become part of the original application.

WILLI	these questions and shall become	e part or the original applic	cation.		
Noti	completed by the applicant(s) with assisted the applicant/applicants by them. I advised the applicant(s) requested on the application shou coverage being cancelled later. The best of my knowledge, the infothis statement by me is false, I matchis statement by me is false, I matchis statement by me is false.	cants in any way in complete no assistance or advice of in submitting this application that they should answer and be withheld. I explained applicant(s) indicated to ormation on the application y be subject to civil penalty application is complete.	If any kind from me. tion. All information is all questions completed that, if information is me that they underst is complete and accusives of up to \$10,000. In the event of missing	is application. All information was n the health questionnaire was provided ely and truthfully and that no information s withheld, that could result in their ood these instructions and warnings. To rurate. I understand that, if any portion of g or incomplete information, Blue Shield	:
	ncy name (please print appointed a	· · · · · · · · · · · · · · · · · · ·	Agency ID No. (plea	se print agency ID)	
	ucer (writing agent) name (require t name)	d) (please print writing	Producer (writing ag	gent) NPN or TIN (one required)	
Prod	ucer email address	Producer fax number		Producer phone number	
Prod	lucer's signature (required)	Print name		Today's date (required)	
Аp	olicant's statement of h	ealth			
med If yo	ical history, and no informatio	n related to HIV testing otance, do not complete	should be provide this section. (See	the Guaranteed Acceptance Guide for	y
1	Have you, within the past five ye If Yes, please explain the condition			any of the conditions listed below? I of this section.	
		nervous system disorders ton's chorea, dementia, Al		erosis, Parkinson's disease, stroke, etc.	
	Yes No b. Respirat		as chronic obstructiv	/e lung disease, emphysema, cystic	
		ascular disorders such as l clotting disorders, etc.	heart disease, high bl	ood pressure, angina, coronary artery	
	Yes No d. Gastroir	testinal disorders such as	liver cirrhosis, hepat	itis, ulcerative colitis, etc.	
	Yes No e. Musculo	oskeletal system disorders	such as rheumatoid	arthritis, herniated or bulging discs, etc.	
	hormone immune	e deficiencies, etc., or imm	nune system disorder IS), AIDS-related com	adrenal disorders, hormone or growth s such as lupus, Raynaud's, acquired plex (ARC), including evaluation for	
	Yes No g. Cancer of	or malignant tumors.			
	Yes No h. Have yo above?	u received treatment or be	een hospitalized for a	ny other condition than those listed	
2	surgery suc			you had transplant surgery or heart ain the condition and indicate the date of	:

ins	stitution within the past three year	ed to a hospital, nursing home, convalescent hospital, or other s? If Yes, please explain the confinement and indicate the date
	confinement at the end of this sec	ction. If Yes, please list at the end of this section all medications you
		on for which the medication is prescribed.
	ave you used any tobacco-related p	
	tatus of the condition. If additiona	de additional information and dates associated with the I space is required, please use additional sheets as necessary,
Condition	Date	Explanation/current status
		Medication(s) for this condition? Yes No Name(s) and dosage:
		Medication(s) for this condition? Yes No Name(s) and dosage:
* California law prohibits an H	IV test from being required or used	by healthcare service plans as a condition of obtaining coverage.
application, including all inform that coverage may be cancelled inaccurate, not true, or incomp	mation provided in the Statement ed or rescinded if Blue Shield dete	st of my knowledge and belief, all information on this of Health section, is accurate, true, and complete. I understand rmines that information on this application is materially ust provide Blue Shield with any new information that arises t with Blue Shield begins.
Signature [†]		Date
	d in this section only if comple	
† Your signature is required	d in this section only if comple	ting the Statement of Health.
† Your signature is required Authorization for release By signing below, you are authorized to the signing below.	ease of medical informations the release of your health lan, or your insurance agent, to Bl	ting the Statement of Health.
† Your signature is required Authorization for rele By signing below, you are aut support organization, health p application for Blue Shield corfurther, by signing below you	ease of medical informations the release of your health plan, or your insurance agent, to Bluerage. are authorizing Blue Shield to discessions are authorizing blue Shield to discessions are support organization, health plan	ting the Statement of Health. ation care information by a healthcare provider, insurer, insurance
† Your signature is required Authorization for rele By signing below, you are aut support organization, health p application for Blue Shield corfurther, by signing below you insurer, self-insurer, insurance valuating any claim for benefit You have the right to refuse to	horizing the release of your health plan, or your insurance agent, to Blaverage. are authorizing Blue Shield to disce support organization, health plants. o sign this authorization. However, training the sign to sign the support of you choose not to sign the sign to sign the support of the sign than the sig	ting the Statement of Health. ation care information by a healthcare provider, insurer, insurance ue Shield of California for the purpose of reviewing your close such healthcare information to a healthcare provider,
† Your signature is required Authorization for rele By signing below, you are aut support organization, health p application for Blue Shield confurther, by signing below you insurer, self-insurer, insurance valuating any claim for benefit You have the right to refuse to coverage and enrollment determine the basis of guaranteed acceptance.	horizing the release of your health plan, or your insurance agent, to Blaverage. are authorizing Blue Shield to disce support organization, health plants. o sign this authorization. However, training the sign to sign the support of you choose not to sign the sign to sign the support of the sign than the sig	ting the Statement of Health. ation care information by a healthcare provider, insurer, insurance ue Shield of California for the purpose of reviewing your close such healthcare information to a healthcare provider, or your insurance agent for the purpose of investigating or Blue Shield has the right to condition your eligibility for
Authorization for release By signing below, you are aut support organization, health papplication for Blue Shield confurther, by signing below you insurer, self-insurer, insurance valuating any claim for benefit You have the right to refuse to coverage and enrollment detective basis of guaranteed acception are entitled to a copy of texpiration: This authorization authorization for the purposes or processing a request for a confused acception.	horizing the release of your health lan, or your insurance agent, to Blaverage. are authorizing Blue Shield to disc a support organization, health plants. To sign this authorization. However, the summations if you choose not to signature. This authorization after you sign it. The will remain valid until 1) for 30 me as of processing your application, prochange in benefits; 2) for as long as	ting the Statement of Health. ation care information by a healthcare provider, insurer, insurance ue Shield of California for the purpose of reviewing your close such healthcare information to a healthcare provider, or your insurance agent for the purpose of investigating or a Blue Shield has the right to condition your eligibility for gn the authorization below unless you qualify for enrollment on
Authorization for release By signing below, you are aut support organization, health papplication for Blue Shield confurther, by signing below you insurer, self-insurer, insurance valuating any claim for benefit You have the right to refuse to coverage and enrollment determine the basis of guaranteed acception authorization for the purposes or processing a request for a content of the term of coverage; and 3) for the term of coverage; and 3) for the purposes or processing a request for a content of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purposes of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the purpose of the term of coverage; and 3) for the term of the term of coverage; and 3) for the term of the t	horizing the release of your health plan, or your insurance agent, to Blaverage. are authorizing Blue Shield to disc e support organization, health plants. o sign this authorization. However, arminations if you choose not to signature. this authorization after you sign it. In will remain valid until 1) for 30 m or the term of coverage for all other than the coverage for all ot	ting the Statement of Health. Tation care information by a healthcare provider, insurer, insurance ue Shield of California for the purpose of reviewing your close such healthcare information to a healthcare provider, or your insurance agent for the purpose of investigating or a Blue Shield has the right to condition your eligibility for gen the authorization below unless you qualify for enrollment on the nonths from the date of this rocessing a request for reinstatement, as may be necessary for processing of claims incurred during the ractivities under the health services agreement/policy. In a condition to a state of the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the authorization below unless you qualify for enrollment on the purpose of investigating or the purpose of investigating
Authorization for release By signing below, you are aut support organization, health papplication for Blue Shield confurther, by signing below you insurer, self-insurer, insurance valuating any claim for benefit You have the right to refuse to coverage and enrollment determed the basis of guaranteed acception authorization for the purposes or processing a request for a content to the term of coverage; and 3) for the term of coverage; and 3) for the shield. I understand that this authorization prior to receive the significant to the surface of the significant to the surface of the significant to	horizing the release of your health lan, or your insurance agent, to Blaverage. are authorizing Blue Shield to disc a support organization, health plants. It sign this authorization. However, the summer of you choose not to sign this authorization after you sign it. In will remain valid until 1) for 30 m or the term of coverage for all other than the summer of the term of coverage for all other than the summer of this authorization we serving my written notice of revocate	ting the Statement of Health. Tation care information by a healthcare provider, insurer, insurance ue Shield of California for the purpose of reviewing your close such healthcare information to a healthcare provider, or your insurance agent for the purpose of investigating or Blue Shield has the right to condition your eligibility for gen the authorization below unless you qualify for enrollment on months from the date of this rocessing a request for reinstatement, as may be necessary for processing of claims incurred during the ractivities under the health services agreement/policy. In a single processing of the p

Payment information

To determine the monthly dues amount, refer to Blue Shield's rate tables included in the enrollment kit or visit **blueshieldca.com/MedSupp2022**. If you are not approved, Blue Shield will refund your payment amount. If your application is approved, you will receive a monthly bill indicating the amount and the date your next payment is due. Blue Shield will also send you an approval letter, an *Evidence of Coverage and Health Service Agreement*, and a member identification card as proof of approval.

Save \$3 a month by paying dues through automatic monthly debit from your checking or savings account using our AutoPay program¹. **To enroll, after receiving and paying for your first bill, register for and log into your Blue Shield account at blueshieldca.com and access the Billing and Payment tab.** You may also call Customer Care at **(800) 248-2341** TTY: **711** 8 a.m. - 8 p.m., seven days a week, year-round. Requests to enroll in the AutoPay program may take up to two billing cycles for completion. Members should pay all paper bills received until an email confirming registration in the AutoPay program is received.

1 Savings due to increased efficiencies from administering Medicare Supplement plans under this program/service are passed along to the subscriber.