

**CONSUMER COMPLAINTS CAN BE FILED WITH THE FOLLOWING STATE INSURANCE DEPARTMENT\*:**

<p><b>Alabama</b> Department of Insurance 201 Monroe Street, Suite 1700 Montgomery, Alabama 36104 Consumer Hot-line: (800) 433-3966 (in-state only) or (334) 241-4141</p>	<p><b>Alaska</b> Division of Insurance Dept of Commerce, Community &amp; Economic Development 9th Floor State Office Building 333 Willoughby Ave Juneau, Alaska 99801 Consumer Hot-line:(907) 269-7900 or (800) 467-8725 (in-state only)</p>	<p><b>Arizona</b> Department of Insurance 2910 North 44th Street, Suite 210 Phoenix, Arizona 85018 Consumer Services Section (602) 364-2499 or (800) 325-2548</p>
<p><b>Arkansas</b> Department of Insurance 1200 W. Third Street Little Rock, Arkansas 72201-1904 Consumer Services: (800) 852-5494 or (501) 371-2640</p>	<p><b>California</b> California Department of Insurance Consumer Communications Bureau 300 South Spring Street Los Angeles, California 90013 Consumer Hotline: (800) 927-4357 or (213) 897-8921 (outside California and area codes 213, 310 and 818)</p>	<p><b>Colorado</b> Division of Insurance 1560 Broadway, Suite 850 Denver, Colorado 80202 Consumer Hotline: (303) 894-7490; (800) 930-3745 (In-state only)</p>
<p><b>Connecticut</b> Insurance Department P.O. Box 816 Hartford, Connecticut 06142-0816 Consumer Hotline: (800) 203-3447 (In-state only) or (860) 297-3800</p>	<p><b>Delaware</b> Department of Insurance 841 Silver Lake Boulevard Dover, Delaware 19904-2465 Consumer Hotline: (800) 282-8611 or (302) 674-7300</p>	<p><b>District of Columbia</b> Department of Insurance, Securities and Banking 810 1st Street, N.E., Suite 701 Washington DC 20002 Consumer Phone: (202) 727-8000</p>
<p><b>Florida</b> Department of Financial Services 200 East Gaines Street Tallahassee, Florida 32399-0300 Consumer Hot-line: (800) 342-2762 IN-STATE or (850) 413-3089</p>	<p><b>Georgia</b> Office of Insurance and Safety Fire Commissioner 2 Martin Luther King, Jr. Drive West Tower, Suite 704 Atlanta, Georgia 30334 Consumer Services Division (404) 656-2070</p>	<p><b>Hawaii</b> Insurance Division - Dept of Commerce &amp; Consumer Affairs 335 Merchant Street, Room 213 Honolulu, Hawaii 96813 Phone: (808) 586-2790</p>
<p><b>Idaho</b> Department of Insurance 700 West State Street, 3rd Floor Boise, Idaho 83720-0043 Consumer Hotline: 1-800-721-3272</p>	<p><b>Illinois</b> Dept of Financial and Professional Regulation - Division of Insurance 320 West Washington Street Springfield, Illinois 62767-0001 Consumer Assistance Hotline (866) 445-5364 (toll free)</p>	<p><b>Indiana</b> Department of Insurance 311 W. Washington St., Suite 300 Indianapolis, Indiana 46204-2787 Consumer In-State WATS Line: 1-800-622-4461 or 317-232-2395</p>
<p><b>Iowa</b> Division of Insurance 330 Maple Street Des Moines, IA 50319-0065 Consumer Hotline: (877) 955-1212</p>	<p><b>Kansas</b> Department of Insurance 420 S.W. 9th Street Topeka, Kansas 66612 Consumer Hotline: (800) 432-2484 or (785) 296-3071</p>	<p><b>Kentucky</b> Office of Insurance 215 West Main Street Frankfort, Kentucky 40601 Consumer Hotline: (800) 595-6053 or (502) 564-3630</p>
<p><b>Louisiana</b> Department of Insurance 1702 North 3rd Street Baton Rouge, Louisiana 70802 Phone: (225) 342-5900 or (800) 259-5300</p>	<p><b>Maine</b> Bureau of Insurance 34 State House Station Augusta, Maine 04333-0034 Phone: (207) 624-8475 or (800) 300-5000 (In-state only)</p>	<p><b>Maryland</b> Maryland Insurance Administration 525 St. Paul Place Baltimore, Maryland 21202-2272 Consumer Hotline, Life &amp; Health: (800) 492-6116 or (410) 468-2244</p>
<p><b>Massachusetts</b> Division of Insurance Department of Banking and Insurance One South Station, 5th Floor Boston, Massachusetts 02110 Consumer Hotline: (617) 521-7794</p>	<p><b>Michigan</b> Office of Financial and Insurance Services 611 W. Ottawa Street, 3rd Floor Lansing, Michigan 48933-1070 Consumer Hotline: (877) 999-6442</p>	<p><b>Minnesota</b> Department of Commerce 85 7th Place East, Suite 500 St. Paul, Minnesota 55101-2198 Consumer Hotline: (800) 657-3602</p>
<p><b>Mississippi</b> Department of Insurance P.O. Box 79 Jackson, Mississippi 39205 Consumer Hotlines: (601) 359-2453 or (800) 562-2957</p>	<p><b>Missouri</b> Department of Insurance Financial Institutions and Professional Registration 301 West High Street P.O. Box 690 Jefferson City, Missouri 65102 Consumer Hotline: (800) 726-7390</p>	<p><b>Montana</b> State Auditor's Office/Insurance Division 840 Helena Avenue Helena, Montana 59601 Consumer Hotline: (800) 332-6148 (In-state only) or (406) 444-2040</p>
<p><b>Nebraska</b> Department of Insurance 941 O Street, Suite 400 Lincoln, Nebraska 68508-3639 Consumer Hotline: (877) 564-7323</p>	<p><b>Nevada</b> Nevada Division of Insurance 788 Fairview Drive, Suite 300 Carson City, Nevada 89701-5491 Consumer Hotline (Nevada only): (888) 872-3234 or (775) 687-4270</p>	<p><b>New Hampshire</b> Department of Insurance 21 South Fruit Street, Suite 14 Concord, NH 03301 Consumer Hotline: (800) 852-3416</p>

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<p><b>New Jersey</b> Department of Banking &amp; Insurance 20 West State Street, 11th floor Trenton, New Jersey 08625-0325 Consumer Hotline: 1-800-446-7467 (In NJ) or 609-292-5316</p>	<p><b>New Mexico</b> Insurance Division P.E.R.A. Bldg., 4th Floor, 1120 Paseo de Peralta Santa Fe, New Mexico 87504 Consumer Hotline (In-state only): (800) 947-4722 or (505) 827-4601</p>	<p><b>New York</b> NYS Insurance Department One Commerce Plaza Albany, NY 12557 Consumer Hotline: (800) 342-3736</p>
<p><b>North Carolina</b> Department of Insurance Dobbs Building, 430 N. Salisbury Street, 1201 Mail Service Center Raleigh, NC 27699-1201 Consumer Hotlines: (919) 733-2032 or (800) 546-5664</p>	<p><b>North Dakota</b> Department of Insurance 600 E. Boulevard Avenue, Dept. 401 Bismarck, North Dakota 58505-0320 Consumer Hotline: (800) 247-0560</p>	<p><b>Ohio</b> Department of Insurance 2100 Stella Court Columbus, Ohio 43215-1067 Consumer Hotlines: (614) 644-2673 or (800) 686-1526 (In-state only)</p>
<p><b>Oklahoma</b> Insurance Department 2401 N.W. 23rd, Suite 28 Shepherd Mall Oklahoma City, Oklahoma 73152-3408 Consumer Hotline: (405) 521-2991</p>	<p><b>Oregon</b> Insurance Division 350 Winter Street NE, Room 440 Salem, Oregon 97301-3883 Consumer Advocacy Phone: (503) 947-7984</p>	<p><b>Pennsylvania</b> Pennsylvania Insurance Department 1326 Strawberry Square Harrisburg, Pennsylvania 17120 Automated Consumer Hotline: (877) 881-6388 Consumer Services (717) 787-2317</p>
<p><b>Rhode Island</b> Insurance Division, Department of Business Regulation 233 Richmond Street, Suite 231 Providence, Rhode Island 02903 Phone: (401) 222-2223</p>	<p><b>South Carolina</b> Department of Insurance 300 Arbor Lake Drive, Suite 1200 Columbia, South Carolina 29223 Consumer Services Phone Number: (800) 768-3467</p>	<p><b>South Dakota</b> Division of Insurance 445 East Capitol Pierre, South Dakota 57501-3185 Phone: (605) 773-3563</p>
<p><b>Tennessee</b> Department of Commerce and Insurance Davy Crockett Tower, 5th Floor 500 James Robertson Parkway Nashville, Tennessee 37243-0565 Consumer Hotlines: (615) 741-2218 or (800) 342-4029 (In-state only)</p>	<p><b>Texas</b> Department of Insurance 333 Guadalupe St. Austin, TX 78701 Consumer Hotline: (800) 252-3439 or (512) 463-6169</p>	<p><b>Vermont</b> Division of Insurance Dept of Banking, Insurance, Securities and Health Care Administration 89 Main Street, Drawer 20 Montpelier, Vermont 05620-3101 Consumer Hotline for Insurance: (800) 964-1784</p>
<p><b>Virginia</b> State Corporation Commission Bureau of Insurance 1300 East Main Street Richmond, VA 23219 Consumer Hotline: (800) 552-7945 (In-state only) or (877) 310-6560</p>	<p><b>Washington</b> Office of Insurance Commissioner Insurance Building 5000 Capitol Blvd Tumwater, Washington 98501 Consumer Hotlines: (360) 725-7080 or (800) 562-6900 (In-state only)</p>	<p><b>West Virginia</b> Insurance Commission 1124 Smith Street P.O. Box 50540 Charleston, West Virginia 25305-0540 Consumer Hotlines: (304) 558-3386 or (888) 879-9842 (In-state only)</p>
<p><b>Wisconsin</b> Office of the Commissioner of Insurance GEF 3, Second Floor 125 South Webster Street Madison, Wisconsin 53702 Consumer Hotline: (608) 266-3585 or (800) 236-8517 (Wisconsin)</p>	<p><b>Wyoming</b> Department of Insurance 106 East 6th Avenue Cheyenne, Wyoming 82002 Consumer Hotline: (800) 438-5768 (In-state only) or (307) 777-7401</p>	